

DUOSMILE

MUDr. et MDDr.
Eva & Hana Luskáčovy

Estetická stomatologie
& 3D RTG centrum

Pekařská 84
602 00 Brno

e: info@duosmile.cz
t: +420 720 020 232

Information on personal data processing

according to Regulation of the European Parliament and the Council (EU) No. 2016/679 of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation).

1) Who is the Controller of your personal data?

The Controller is a person who alone or together with others determines the purposes and means of processing your personal data.

The Controller of your personal data is:

Luskač s.r.o.

Jaurisova 1502/17, Nusle, 140 00 Praha 4 Company ID No.: 27777308

Tel. +420720020232

E-mail: info@duosmile.cz

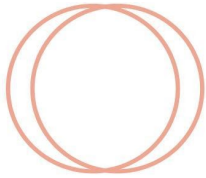
The Controller is a provider of health services in accordance with Act No. 372/2011 Coll., on health services and conditions of their provision, as amended.

2) Why do we process your personal data?

We use the personal data we collect primarily for the purpose of providing the Services and to provide all related documentation.

We process your personal data for the purpose of:

- provision of health services
- keeping medical records
- billing of unpaid health services
- communication of data on health status to you and other authorized persons
- organising the provision of health services (patient ordering)
- keeping records of our income and expenses, payments received and our management, as required by tax and accounting regulations
- organising health services
- property protection
- consulting



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We process your personal data from the camera monitoring system based on the legitimate interest of the Controller. The purpose of processing is to protect property, life and health of persons.

3) What personal data do we process about you and where does it come from?

We will process all personal data provided by the patient for the needs of the DUO SMILE Dental Clinic, whether for keeping medical records or sending business messages.

Personal data include data provided by persons who have expressed their consent to the sending of business messages, news, special offers, etc. (especially name, surname, e-mail address and telephone number, town of residence, date of birth). The consent is expressed by completing the Patient Entry Questionnaire.

The consent can be revoked at any time via the following e-mail address: gdpr@duosmile.cz.

In the case of a business relationship, the data includes accounting and payment data (Company ID number, VAT ID number, payment card number, account number). It is always the data that is necessary for the flawless provision of our services.

In the case of a presentation of the DUO SMILE Dental Clinic work, the data includes photographs or videos with which you have expressed your written consent by signing the "Consent to personal data processing in the form of photographic, audio or video documentation".

In the case of a visit to our website, we may collect data about your visits to our website and the use of our services. This data includes your IP address, behaviour on the duosmile.cz website. We obtain this information automatically via cookies or tracking technologies, all with the aim of improving our service and offering you the best possible services. We process data for one year.

Without collecting this personal data, we would not be able to provide you with all the services we provide at the best level, as provided today.

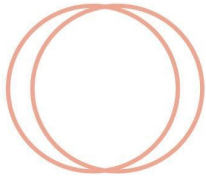
Camera recording

We take camera recordings from camera systems installed in our premises on the 3rd floor at Pekařská 440/84, 602 00 Brno.

Your biometric personal data can be identified from the camera recording. In our Company, however, we do not systematically evaluate or record this information centrally from the recording.

4) How do we process your personal data and how do we protect it?

We only process your personal data by collecting and storing it. We protect your personal data to prevent unauthorized or accidental access to, transfer, alteration or loss of personal data or other possible misuse.



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5) Who is the recipient of personal data?

Recipients of your personal data may be, in accordance with the provisions of legal regulations, in specific cases, except you: a health service provider, public authorities and persons authorized to inspect medical records pursuant to Section 31, Section 32, Section 33 and Section 65 of Act No. 372/2011 Coll., on health services and conditions of their provision. In addition to the Controller, personal data may also be processed by processors in order to ensure the purposes described above, on the basis of personal data processing agreements concluded in accordance with the General Regulation on Personal Data Protection.

We do not transfer your personal data abroad.

6) How long will your data be stored with us?

We archive the collected data for the time strictly necessary in accordance with legal regulations and in connection with the contractual relationship and any dispute arising from it. Given that a legal dispute may arise within 3 years from the termination of a contractual relationship, we archive the collected data for a period of 4 years. We only collect contractual data or a longer period in connection with the fulfilment of legal obligations. Earlier deletion of the collected data may occur at the request of the data subject, as set out below. The collected personal data is not made available to third parties in any way without a proper legal reason.

Camera system

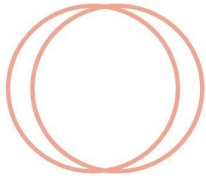
Your data is stored with us for seven days, after which it is automatically deleted.

In the case of an obligation imposed by legal regulations (co-operation with the Police of the Czech Republic, courts etc.), we process the said data for the necessary time to resolve the matter.

7) What are your rights when processing your personal data?

With respect to your personal data, you have the following rights:

- Right of access: You can ask the Controller for access to the personal data we process about you. The Controller will also provide a copy of the processed personal data.
- Right of correction: You can ask the Controller to correct inaccurate or incomplete personal data that we process about you.
- Right to delete: You can ask the Controller to delete your personal data if any of the following situations occur:
 - a) personal data is no longer needed for the purposes for which it was collected or otherwise processed;
 - b) you have revoked the consent on the basis of which your personal data was processed and there is no other legal reason for its processing;
 - c) you have objected to being the subject of a decision based on the automated processing of your personal data and there are no overriding legitimate reasons for such processing;
 - d) or you have raised objections to the processing of your personal data for the purposes of direct marketing;
 - e) your personal data has been processed illegally;



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- f) your personal data must be deleted in order to comply with a legal obligation laid down in the EU or Member State law that applies to the Controller;
- g) Your personal data has been collected in connection with the offer of information society services
- Right to restrict processing: You can ask the Controller to restrict the processing of your personal data if any of the following situations occur:
 - a) You have denied the accuracy of your personal data for as long as necessary;
 - b) The Controller could verify the accuracy of the personal data;
 - c) The processing of your personal data is illegal, but you refuse to delete this data and instead request a restriction on its use;
 - d) The Controller no longer needs personal data for processing purposes, but you request it to determine, enforce or defend legal claims;
 - e) You have raised an objection to the processing of your personal data pursuant to Article 21 (1) of the Regulation until it is verified that the legitimate reasons of the Controller prevail over your legitimate reasons;
- Right to object: You can object at any time to the processing of your personal data with the Controller for the purposes of direct marketing carried out on the basis of the legitimate interest of the Controller
- The right to file a complaint: You have the right to file a complaint with the supervisory body, which is the Office for Personal Data Protection, Pplk. Sochora 27, 170 00 Praha 7, www.uoou.cz.
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Brno, 24 May 2018

MUDr. et MDDr. EVA and HANA Luskáčová
Executives of the Company